

Now Hiring:

# Risk Management and Payments Specialist



We're looking for a talented and professional individual to fill this open position.

## Main tasks:

- To handle fraud cases in all fraud interfaces;
- To prevent financial losses from fraudulent deposits;
- To protect operations against online payments fraud and other fraudulent activities;
- To check financial processing;
- To handle charge backs, compromised accounts and funds recovery;
- To communicate with internal and external parties for fraud concerns, verifications, follow-up etc.;
- To help users cover their balances, adjust their accounts and monitor their activities;
- To generate different reports and analysis;
- To investigate different fraud patterns;
- To support other departments with regards to fraud related queries and to solve questionable situations;

## Required skillset

- Fluency in English;
- Knowledge of online transactions, possible vulnerabilities, and up-to-date measures of prevention;
- 1 year of experience in a similar position - preferably in a company dealing with online payments, will be considered an advantage;
- Knowledge of MS Office, Windows and Internet applications;
- Excellent communication and multi-tasking skills;
- Team player with positive attitude;
- Results oriented;
- Availability to work on shifts.

## CSMS is here to offer:

- Competitive salary and remuneration package
- 25 days paid annual leave
- Additional Health and Dental Insurance
- Fitness program – Multisport Card
- Monthly travel allowance
- Taxi vouchers depending on the shift
- Book allowance
- Annual Bonus based on results
- Food vouchers, free foods and drinks in the office
- On-boarding and on-going training programs
- Flexible working shifts with possibility to combine work and study
- Friendly team environment
- Company social team activities and events, Christmas party, Kids Christmas party, team fun nights

If this job opportunity is interesting for you or someone you know, you can apply by sending a CV in English to [CSMS-HR@csms.bg](mailto:CSMS-HR@csms.bg)  
All applications will be treated in strict confidentiality.

